ANNUAL REPORT 2016/17



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Chair's Foreword

I am pleased to present the Social Care & Health Scrutiny Committee annual report covering the period May 2016 to April 2017.

Once again, the Committee has discussed a wide variety of topics during the past year, from the standard and regular monitoring reports to specific items requested by the Committee during the course of the year. The Committee also held four joint meetings during the past year which have been particularly useful when considering topics that cut across departmental and committee remits.

We received contributions from a number of different services over the course of the year, which helped to inform the Committee of the initiatives being undertaken in the County and to identify where there were pressures in services. For example, the Deprivation of Liberty Safeguards and how changes to legislation has dramatically increased referral rates. The Committee has also received presentations from Trading Standards on initiatives for the protection of the elderly and vulnerable. Resulting in Members making some useful recommendations that have been actioned by the Service. There will be some important issues to consider during 2017/18, including the Transformation of Mental Health Services.

The Committee undertook a site visit to Ty Dyffryn Extra Care Scheme, in Ammanford, during February 2017, which complemented similar visits that the Committee had made to other care schemes during 2015/16. It is always helpful to get out of the Council Chamber and visit facilities to speak to staff and people benefitting from such schemes.

There have been some changes to the Committee following the recent Local Government Elections and I would like to thank Members of the Committee over the last year for their dedication and contribution. In particular, I would like to express my thanks and appreciation to ClIr. Sue Allen, who has been my Vice Chair for the last few years and ClIr. Jane Tremlett, Executive Board Member for Social Care and Health, for attending meetings and supporting the Committee throughout the year.

I would like to welcome new Members to the Committee and I look forward to working with my new Vice Chair and all Members of the Committee in 2017/18. Finally, I would like to thank all the officers for their continued advice and support.

Cllr. Gwyneth Thomas Chair of Social Care and Health



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1. Introduction

1.1 Purpose of Annual Report

The following report has been prepared in order to comply with Article 6.2 of the County Council's Constitution which states that a scrutiny committee must:

"Prepare an annual report giving an account of the Committee's activities over the previous year."

This report provides an overview of the work of the Social Care & Health Scrutiny Committee during the 2016/17 municipal year. It allows Members to reflect on the achievements during the year and to identify what worked well and where improvements could be made. This analysis is instrumental in developing the work of scrutiny and the Forward Work Programme for the upcoming year.

1.2 Number of Meetings

In all, the Social Care & Health Scrutiny Committee met on 12 occasions between May 2016 and April 2017, four of which were joint meetings. These included:

- Two with the Education & Children Scrutiny Committee in May and November 2016
 respectively. To consider the Director of Social Services Annual Report on the effectiveness
 of social care services in Carmarthenshire and partnership arrangements established in
 West Wales under part 9 of the Social Services and Wellbeing (Wales) Act 2014 and the
 West Wales Population Assessment.
- One with the Environment & Public Protection Scrutiny Committee in September 2016. To consider Substance Misuse Services.
- One with Education & Children, Environment & Public Protection, Communities and Policy & Resources Scrutiny Committees. This meeting was held to consider Carmarthenshire County Council's Well-being Objectives 2017/18, which had cross cutting themes across the remit of all 5 scrutiny committees.

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1.3 The Work Programme for 2016/17

Overall, the agendas for the meetings were consistent with those outlined by the Forward Work Programme for 2016/17, which was confirmed by the Social Care & Health Scrutiny Committee at its meeting on the 16th May 2016. However, the Forward Work Programme is a flexible document that is subject to changes throughout the year.

The Forward Work Programme (FWP) was mainly based on key areas identified as objectives within the Integrated Community Strategy and Improvement Plan together with standard items such as performance and budget monitoring reports, action plan monitoring reports, and specific requests from the scrutiny committee itself. Additional reports were also requested by the scrutiny committee during the year and the Forward Work Programme was amended accordingly.

The development of the concept of the Forward Work Programme and the process for its agreement, has allowed each scrutiny committee to determine their own work agendas. The benefits of such an approach has led to an improved level of debate and input during scrutiny committee meetings.

1.4 The Committee's Remit

The Social Care & Health Scrutiny Committee's key responsibilities are for:

- Social services for older people including nutritional standards
- · Adults with learning disabilities
- · Support for Carers
- · Mental health services
- · Safeguarding of Adults
- · Integration of Health and Social Care Services
- · Dementia Services

2. Key issues considered during 2016/17

2.1 Standard Scrutiny Monitoring Reports / Items

Half-Yearly Performance Management Reports - One of the principal roles of scrutiny committees is to monitor the performance of services and functions within its remit. They undertake this work mainly through the consideration of half-yearly performance monitoring reports and various action plan monitoring reports. The performance monitoring report provides a balanced picture of performance across the relevant service areas. The Committee considered the half-yearly performance reports for its remit at its meetings in September 2016 and March 2017. In addition, the Committee received the business plans and compliments and complaints monitoring information for the departments under their remit.



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Revenue & Capital Budget Monitoring Reports - The Committee received half yearly reports on the departmental and corporate revenue and capital budgets. These reports enabled members to monitor the level of spend in each area and the progress made in any capital works.

Actions & Referrals Updates - Detailed update reports were presented every quarter for the Committee to monitor progress and addition information requested by Members was also circulated to the Committee.

2.2 Performance / Progress Monitoring

Annual Report of the Statutory Director of Social Services on the effectiveness of Social Care Services in Carmarthenshire 2015/16 - In May 2016, the Committee received the Annual Report on the Effectiveness of Social Care Services in Carmarthenshire for 2015/16, during a joint meeting with Education & Children Scrutiny Committee. Members noted that there was a statutory requirement for the Director of Social Services to report annually to Council on the delivery, performance and risks as well as plans for the improvement of the whole range of Social Services. It was noted that the presentation of this report to scrutiny members was an important element within the development of the final document.

<u>RECOMMENDATION</u>: The Committees unanimously resolved to recommend the report to the Executive Board for its consideration.

<u>OUTCOME</u>: At its meeting on the 13th July 2016, County Council resolved to endorse the Executive Board's recommendation that the Annual Report be approved.

Area Planning Board Drug and Alcohol Misuse Strategy Annual Report 2015/16 – This report was considered in a joint meeting with Environmental & Public Protection Scrutiny Committee, in September 2016. The report informed Members on the current commissioning arrangements and the provision of substance misuse services. Members welcomed the use of the Drug-aid Bus as a means of extending the service it offered to the more rural parts of the County.

Environmental & Public Protection Scrutiny Committee Task and Finish Group Action Plan Monitoring – Review of Substance Misuse Treatment Services – During the joint meeting in September this update report was also considered. The report detailed the progress made in relation to the recommendations made by the Environmental & Public Protection Task and Finish Group following the review of substance misuse treatment services in 2013/14. The Committee noted the progress made and signed off the action plan in relation to the recommendations made by the Task and Finish Group.

<u>RECOMMENDATION:</u> To sign off the action plan in relation to the recommendations made by the Committee's Task & Finish Group following the review of substance misuse treatment services in 2013/14.

The Community Safety Manager arranged a seminar for Members on drug and alcohol abuse.



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Together for Mental Health: Annual Report for 2014/15 – The Committee was reminded that in October 2012 the Welsh Government launched Together for Mental Health, a strategy for mental health and wellbeing in Wales. Local Mental Health Partnership Boards were established based upon Health Board footprints and each local area produced its own annual report, which is submitted to the Welsh Government. The Committee considered the progress made in 2014/15 against the six high level priorities, which were agreed for the Hywel Dda region.

Community Resilience in Carmarthenshire - In May 2016, the Committee received a report for consideration on community resilience and why it is important in supporting health and wellbeing of the residents of Carmarthenshire. The report outlined the priority activities, the work being undertaken and the future intentions.

<u>REQUESTED:</u> The Committee receive a report at a future meeting on the Trading Standards Division's initiatives for the protection of the elderly and vulnerable.

<u>OUTCOME</u>: A report and presentation on the Trading Standards Division's Initiatives for the Protection of the Elderly and Vulnerable was received by the Committee in November 2016.

Unpaid Carers - At its meeting in June 2016, the Committee received a presentation that provided an update on the work that is ongoing in the County to support unpaid carers. It was highlighted that there were 24,000 unpaid carers in Carmarthenshire and the contribution to the local economy in the region was substantial. The Committee also considered the Carers Measure Annual Report and endorsed its submission to the Welsh Government.

RECOMMENDATION that:

- The Carers Measure Annual Report be endorsed for submission to the Welsh Government.
- the Executive Board Member for Social Care and Health be requested to contact Assembly Members in the Dyfed Powys area to voice the Committee's concerns over funding and asking them to put pressure on the Welsh Government regarding payments for carers.

OUTCOME:

- · The Carers Measure Annual Report was submitted to the Welsh Government.
- The Executive Board Member confirmed to the Committee that this issue had been raised through the appropriate forums.

End of Year Performance Management Report 1st April 2015 to 31st March 2016 – The Committee considered the End of Year Performance Management Report which outlined the end of year position in relation to performance monitoring for the services within its remit. The Committee extended congratulations to the Transfer of Care Advice and Liaison Service (TOCALS) team on winning several awards .



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Deprivation of Liberty (DoLS) - In September 2016, the Committee considered a report providing an update on the implementation of the Deprivation of Liberty Safeguards (DoLs) legislation, the effects of developing case law and the action being taken to mitigate the associated risks. The Committee requested a further update on this work in the New Year.

REQUESTED: that the Committee receive an update report on DoLS in the New Year.

OUTCOME: the Committee received a further report in March 2017.

RECOMMENDATION that:

- the Executive Board Member for Social Care and Health be requested to write to Welsh Government expressing the Committee's concerns over the financial implications of the new legislation and the insufficient funding provided;
- that the Executive Board Member for Social Care and health be requested to raise the Committee's concerns over the financial implications of the new legislation and the insufficient funding provided by the WLGA Social Services Policy Group.

<u>OUTCOME</u>: The Executive Board Member provided the Committee with an update and feedback during a meeting in January 2017.

As requested the Committee received a further update on Deprivation of Liberty Safeguards in March 2017. The report highlighted the increased referral rate and the resulting backlog of applications and how the Service was addressing this.

<u>RECOMMENDATION</u>: the Committee writes to the Welsh Local Government Association (WLGA) to encourage them to make representations to the Welsh Government regarding additional resources being allocated to address the increase of referrals for DoLS.

OUTCOME: For discussion by the Committee during 2017/18.

Revenue and Capital Budget Monitoring Report – As part of the September 2016 report the Committee made the following requests.

<u>REQUESTED</u>: that arrangements be made for the Committee to visit the Extra Care Scheme in Ammanford.

OUTCOME: The Committee visited the scheme on 7th February 2017.

Trading Standards Division's Initiatives for the Protection of the Elderly and the Vulnerable – The Committee had previously requested information on the Trading Standards initiatives to protect the elderly and vulnerable. They considered a presentation and report at the November 2016 meeting, which provided an update on the progress and development of an initiative aimed at maintaining and improving citizens' quality of life at home and improving community resilience by reducing financial exploitation of vulnerable adults.



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<u>RECOMMENDATION</u>: that further publicity and promotion of the Registered Handyperson and Gardeners Scheme be undertaken during 2017.

<u>OUTCOME</u>: The recommendation was actioned. A short promotional blog/film was developed and work has begun on new advertising materials to highlight the different services the scheme offers, for example, cleaners, handymen, as well as gardeners. Once the new material has been completed a re-launch event would be held. There would also be further advertising in the press and on social media to promote what is available.

Older People's Services – Extra Care – The Committee considered the Older People's Services Extra Care report, which provided an update on the provision within the County. There are four schemes in the County: Cartref Cynnes (Johnstown), Ty Dyffryn (Ammanford), Plas y Mor (Burry Port) and Cwm Aur (Llanybydder). The advantage of Extra Care was that it provided a "home for life" enabling older people to remain living independently and prevented the need to move to alternative forms of care should their assessed needs change in the future.

<u>RECOMMENDATION</u>: that a report on the ARCH Project, including an update on the Extra Care scheme in Llanelli be brought to the meeting of this Committee being held on 25th January 2017.

<u>OUTCOME</u>: An update on the ARCH project was presented to Council on 25th January 2017, as part of the report on the City Deal.

Domiciliary Care Commissioning Framework – In November 2016, the Committee considered a report on the Authority's commissioning arrangements for domiciliary care that noted the findings of the Care and Social Services Inspectorate Wales (CSSIW) national review of domiciliary care in Wales. A new contract and service specification had been introduced and had received positive feedback.

Older People's Services – Demand and Budget - The Committee received the report on how the Older People and Physical Disabilities division was managing the high level of demand for services. It was highlighted that the increasingly older population would present challenges in meeting future demand for social services and there were a number budget proposals with the aim of assisting people to remain independent for as long as possible.

Annual Safeguarding Adults Report 2015/16 – In December 2016, the Committee considered the Annual Safeguarding Adults Report, which summarised the national policy context and the implications of the Social Services and Well Being (Wales) Act 2014. This was the last report from the Carmarthenshire Safeguarding Adults Board, as the Social Services and Wellbeing (Wales) Act established a Regional Board with the lead partner being Carmarthenshire. The Committee agreed that there would be a further update report on the Regional Action Plan that had resulted from the work around Operation Jasmine and it would also include further information on the escalating concerns processes.



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<u>REQUESTED:</u> that an all Members Seminar be arranged to provide information on the Social Services and Wellbeing Act (Wales) 2014 and progress that has been made in its implementation.

<u>OUTCOME</u>: A Member induction session was scheduled for 4th September 2017 on Social Services and Well-being Act.

Carmarthenshire's Ageing Well Plan – Annual Report – In January 2017, the Committee considered Annual Report for Carmarthenshire's Ageing Well Plan that was required by the Older Peoples Commission. The overall aim was to make the most of the capacity of communities to support the independent living of older people. The report highlighted that Council's performance against the five main priorities. There had been a lot of work undertaken in developing dementia supportive communities, for example Llanelli market was the first dementia friendly market in Wales. There had also been significant work in falls prevention, such as the SAVE scheme.

<u>REQUESTED</u>: that the Community Health Council be invited to a future meeting of the Committee.

<u>OUTCOME</u>: This request will included in the Forward Work Programme planning discussions for 2017/18.

Improving Dementia Support in Carmarthenshire – The Committee received a progress report on improving dementia support in Carmarthenshire. Members were advised on the national recommendations published by the Older People's Commissioner regarding the improvements needed in dementia services, the regional steering group that had been set up to deliver these improvements and the progress and actions taken at a local level to respond to these recommendations. The Committee highlighted that some of the work being undertaken in dementia services had been excellent.

Information, Advice and Assistance Service – The Committee received an update report on the Council's current and future provision for Information, Advice and Assistance Services in relation to statutory duties under the Social Services and Wellbeing Act (Wales) 2014.

2.3 Pre-Decision Scrutiny & Consultation

Annual Revenue Budget Consultation - At its meeting in December 2016, the Committee received the annual consultation report for the Revenue Budget for 2017/18 to 2019/20. Members were provided with reassurances that the changes in care packages would be undertaken safely and that service users would not be put at risk and an audit had been undertaken to support this work. There was some discussion regarding maintaining the current price of Community Meals, however, it was agreed that the Committee would support the previous decision of the increase in charges being phased over 3 years.

<u>RECOMMENDATION</u>: that the Charging Digest be endorsed.

Carmarthenshire County Council's Annual Report (2015/16) and Improvement Plan (2016/17) – In line with the requirements of the Local Government (Wales) Measure the Authority must publish an Improvement Plan as soon as it is reasonably practicable after the start of the financial year and an Annual Report on past performance. These two documents are combined, which enables the previous year's results to be evaluated and future outcomes to be agreed.



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Each scrutiny committee is afforded the opportunity to consider these items in relation to their specific work areas. The Committee considered a report which included extracts relevant to the Social Care and Health Scrutiny Committee.

<u>RECOMMENDATION</u>: that the Executive Board Member for Social Care and Health write to the Assembly Member for Health, Wellbeing and Sport expressing the Committee's concerns over the fact that the NHS system does not work in its current form,

<u>OUTCOME</u>: the Executive Board Member provided the Committee with an update a future meeting.

Partnership Arrangements Established in West Wales under Part 9 of the Social Services and Wellbeing (Wales) Act 2014 and the West Wales Population Assessment—The Committee considered a report on the partnership arrangements and the West Wales Population Assessment, in a joint meeting with Education and Children Scrutiny Committee, in January 2017. The report provided an overview of partnership arrangements established within the West Wales footprint to meet the requirements within Part 9 of the Social Services and Well-Being (Wales) Act 2014, which included the establishment of a statutory Regional Partnership Board (PRB). Members were advised of work that had been undertaken on behalf of the PRB to complete an initial Population Assessment that were required to be endorsed by the statutory partners prior to publication by 31st March 2017.

Members noted the positive steps that had been made, such as working towards pooled budget. It was suggested that it would be useful to have a flowchart for ease of reference as to how the different Boards and groups related to each other and their accountability. The Joint Committee were supportive of the report and in a meeting of Council held on 8th March 2017 the statutory requirements in place within West Wales under Part 9 of the Social Services and Wellbeing (Wales) Act 2014 and the partnership arrangements to meet those requirement were noted and the contents of West Wales Population Assessment were endorsed.

Carmarthenshire County Council – Well-being Objectives 2017/18

In February 2017, all Scrutiny Committees which included the Social Care & Health Scrutiny Committee, met together to form a Joint Scrutiny Committee (also known as a Super Scrutiny Committee). Together, all Scrutiny Committees considered a report on the Carmarthenshire County Council's Well-being Objectives for 2017/18. The Joint Committee were informed that the Local Government (Wales) Measure 2009 required the Council to set Key Improvement Objectives Priorities (KIOPs) each year and that the Well-being of Future Generations (Wales) Act 2015 required all public bodies to:-



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- · Set and publish Well-being Objectives
- · Take all reasonable steps to meet those objectives
- · Publish a statement about Well-being Objectives
- · Publish an annual report of progress
- Publish our response to a recommendation made by the Future Generations Commissioner for Wales

The new Well-being of Future Generations (Wales) Act 2015 placed a Duty on public bodies to consider and improve the well-being of Wales, by taking into account the needs of future generations when taking decisions.

Each of the Council's Well-being Objectives 2017/18 were developed to comply with the Act, which states that public



bodies must carry out sustainable development, improving the economic, social, environmental and cultural well-being of Wales. This includes the adoption of the 5 new ways of working, demonstrating that the sustainable development principle has been applied. The 5 new ways of working aims to encourage collaboration, avoid duplication of effort between public bodies and tackle some long-term challenges. In addition, in order to ensure that those public bodies listed within the Act were working towards the same vision, the Council's well-being objectives were linked to the 7 National well-being goals which the Act had in place.

The Council is required to publish an annual report showing progress made in meeting the objectives. The Joint Scrutiny Committee made additional comments and suggestions which finalised the Well-being objectives

<u>RECOMMENDATION</u>: the Joint Committee resolved that subject to the inclusion of its comments and additional suggestions, the report be received and referred to the Executive Board for its consideration.

<u>OUTCOME</u>: At its meeting on the 8th March 2017, County Council resolved to endorse the Executive Board's recommendation that the report be approved

2.4 Policy Development and Review

Social Care Welsh Language Strategy - In November 2016, the Committee considered a report providing an update on progress relating to the implementation of the Welsh Government's "More Than Just Words" Strategic Framework. Members noted the progress that had been made and that the Service was in the process of collating data on linguistic skills of the workforce and a more detailed report would be scheduled for a future meeting.

3. Other Activities during 2015/16

Site Visits - The Committee undertook a site visit during the municipal year to Ty Dyffryn Extra Care Scheme. This work complemented previous visits the Committee had undertaken during 2015/16 to the Cwm Aur Extra Care Scheme and Annedd Care Home and the Cartref Cynnes Extra Care Scheme.



Development Sessions

The following all-member development sessions were held during 2016/17, to which Committee members were invited:

- · Changes to Community Services in Wales (May 2016)
- Changes to the Planning System (June 2016)
- · Changes to Refuse and Recycling Collection Seminar (September 2016)
- Well-being Objectives (October 2016)
- Empty Houses in the Private Sector (November 2016)
- Launch of Roadworks Information Services (November 20160)
- Curriculum Developments (November 2016)
- · Corporate Parenting (February 2017)

In addition there were several departmental budget seminars held and 2 Members Induction Focus Groups to assist with the development of the new induction programme following the Local Government Elections in May 2017.

The Committee did not undertake a task and finish review during 2016/17. Consideration will be given to topics for further scrutiny investigation during 2017/18.



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4. Support for the Scrutiny Function

In July 2015, support for Carmarthenshire County Council's scrutiny function was transferred from the former Scrutiny & Consultancy Team, based in the People Management & Performance Division, to the Democratic Services Unit, based in the Administration & Law Division of the Chief Executive's Department.

Support for the Scrutiny function includes:

- Providing support and constitutional advice to the Council's Scrutiny Committees and to members of those Committees as well as producing minutes of their meetings and ensuring items arising from those meetings are actioned
- Giving support and advice in relation to the functions of the Council's Scrutiny Committees to executive and non-executive members of the Council and its officers
- Managing the strategic development of Scrutiny in Carmarthenshire through engaging in national and regional Scrutiny networks and initiatives, supporting the Chairs and Vice-Chairs of Scrutiny Forum, and the Scrutiny Chairs and Vice-Chairs Executive Board Forum
- · Advising and supporting the implementation of the requirements of the Local Government (Wales) Measure 2011 as guidance is published
- Managing the co-ordination and development of the Scrutiny forward work programmes in conjunction with Scrutiny members
- · Managing and co-ordinating Scrutiny review work, including the operation of scrutiny task and finish groups, authoring reports in conjunction with the groups, and assisting in the implementation and monitoring of completed reviews
- · Managing the Scrutiny member development programme.
- Despatching agendas for Scrutiny Committee meetings a minimum of 4 working days prior to the meeting.

For more information on scrutiny in Carmarthenshire including work programmes, task and finish reports and annual reports, visit the County Council's website at: www.carmarthenshire.gov.uk/scrutiny

To contact the Democratic Services Unit, please call 01267 224028 or email scrutiny@carmarthenshire.gov.uk





5. Committee Member Attendance

Attendance by members of the Social Care & Health Scrutiny Committee during the 2016/17 year is shown in the table below. A total of 9 meetings were held between May 2016 and April 2017.

Member	Meetings attended	%
Cllr. Sue Allen	9	100
Cllr. Siân Caiach	8	89
Cllr. Ieuan Wyn Davies	8	89
Cllr. Tom T. Defis	5	56
Cllr. Tyssul Evans	8	89
Cllr. Irfon Jones (until 12 th October 2016)	4	100
Cllr. Roy Llewellyn	6	67
Cllr. Kevin Madge	8	89
Cllr. Eryl Morgan	7	78
Cllr. Jeff Owen (as of 12 th October 2016)	4	80
Cllr. Louvain Roberts	5	56
Cllr. Edward Thomas	6	67
Cllr. Gwyneth Thomas	8	89
Cllr. Jan Williams	4	44
Cllr. Joy S. Williams	9	100

Substitute	No. of meetings attended		
Cllr. Deryk Cundy	1		
Cllr Theresa Bowen	1		
Cllr. Peter Hughes-Griffiths	2		
Cllr. Jean Lewis	1		
Cllr. Hugh Richards	1		

Executive Board Member	No. of meetings attended		
Jane Tremlett	8		
Linda Evans	1		



Joint Attendance

Attendance by members of the Social Care & Health Scrutiny Committee at joint meetings during the 2016/7, is outlined in the table below. The Social Care & Health Scrutiny Committee held 4 joint meetings between May 2016 and April 2017.

Member	Joint E&C (i)	Joint E&PP	Joint E&C (ii)	Joint E&C, E&PP, Comm.& P&R
Cllr. Sue Allen		1	1	1
Cllr. Siân Caiach	1		1	
Cllr. leuan Wyn Davies	1	1	1	1
Cllr. Tom T. Defis				
Cllr. Tyssul Evans	1	1	1	1
Cllr. Irfon Jones (until 12 th October 2016)	1	1	N/A	N/A
Cllr. Roy Llewellyn		1	1	
Cllr. Kevin Madge	1	1		1
Cllr. Eryl Morgan	1	1	1	
Cllr. Jeff Owen (as of 12 th October 2016)	N/A	N/A		
Cllr. Louvain Roberts		1	1	1
Cllr. Edward Thomas	1	1	1	1
Cllr. Gwyneth Thomas	1	1	1	
Cllr. Jan Williams			1	1
Cllr. Joy S. Williams	1	1	1	1

Executive Board Member	Joint E&C (i)	Joint E&PP	Joint E&C (ii)	Joint E&C, E&PP, Comm.& P&R
Cllr. Jane Tremlett	1		1	
Cllr. Gareth Jones	1			
Cllr. Pam Palmer				1
Cllr. David Jenkins				1
Cllr. Linda Evans				1

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6. Glossary of Terms

CSSIW - Care & Social Services Inspectorate Wales

DoLS—Deprivation of Liberty Safeguards

FWP - Forward Work Programme

RPB - Regional Partnership Board

TOCALS - Transfer of Care Advice and Liaison Service

WG - Welsh Government

